

Team Behind the Machine - Terms and Conditions

Full Terms and Conditions

1. This Promotion is only open to those aged 18 or over, including employees and customers of the Promoter, but excluding their agents or anyone else professionally connected with this Promotion.
2. Entrants must ensure that their participation (including the acceptance of any prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or resides. This Promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.
3. Purchase is not necessary, but internet access and a valid email address is required.
4. **Promotion Period:** 15:00 CEST on 29th March 2022 to 23:59 CET on 14th November 2022 ('Promotion Period')
 - a. The promoter reserves the right to extend the length of the promotion period in line with the finalisation of the 2022 MotoGP™ season should it be affected by the Covid-19 global pandemic.
5. **To Enter:** Visit <https://inmotion.dhl/en/motogp/team-behind-the-machine/>, users must answer a quiz question based on the video provided and will have to select the correct answer from the multiple choice options (option A, option B & option C). The video and question will change for each Grand Prix period. You will then be invited to complete the entry form by providing your details (name, email address, country, city, Date of Birth). Entrants must verify their email address in order for their entry to be valid.
6. There are 19 Grand Prix during the Promotion Period and entrants can enter once per Grand Prix period between the opening and closing dates/times (as laid out in the table in clause 7).

7.

Grand Prix Period	Opening Time (CET)	Closing Time (CET)
1	15:00 29 th March	10:59 6 th April
2	11:00 6 th April	10:59 13 th April
3	11:00 13 th April	10:59 27 th April
4	11:00 27 th April	10:59 4 th May
5	11:00 4 th May	10:59 18 th May
6	11:00 18 th May	10:59 1 st June
7	11:00 1 st June	10:59 8 th June
8	11:00 8 th June	10:59 22 nd June
9	11:00 22 nd June	10:59 29 th June
10	11:00 29 th June	10:59 13 th July
11	11:00 13 th July	10:59 10 th August
12	11:00 10 th August	10:59 24 th August
13	11:00 24 th August	10:59 7 th September
14	11:00 7 th September	10:59 21 st September

15	11:00 21 st September	10:59 28 th September
16	11:00 28 th September	10:59 5 th October
17	11:00 5 th October	10:59 19 th October
18	11:00 19 th October	10:59 26 nd October
19	11:00 26 nd October	23:59 14 th November

8. Only those who select the correct answer will receive 1 (one) entry into the prize draw, entrants must select the correct answer from a quiz question of the video provided (option A, option B or option C). An entrant can have a maximum of 19 entries in total throughout the Promotion Period, one per Grand Prix period and will need to enter each time.

9. The Prize:

a. Main Prize:

- i. 1 (one) winner will win 2 (two) x Hospitality Tickets to a 2023 MotoGP™ Grand Prix of their choice. The prize includes:
 1. return economy flights to the country of the Grand Prix prize,
 2. three-night stay in a minimum 3* Hotel,
 3. transport to and from the hotel to the circuit on the day of the race (Saturday & Sunday).
- ii. There is only 1 (one) Main Prize awarded for the entire Promotion Period.

b. DHL Employee Prize

- i. 1 (One) DHL employee will receive a goody bag, which includes DHL x MotoGP™ merchandise.
- ii. The Promoter cannot accept any responsibility if the winner provides incorrect delivery details.
- iii. There is only 1 (one) DHL Employee Prize awarded for the entire Promotion Period.

10. Further Main Prize Details:

- a) The Prize includes return economy class flights to/from the winner's nearest international airport and to/from the international airport in the MotoGP™ Grand Prix country for the winner and one guest.
- b) The Prize includes a three-night stay in a minimum 3* hotel in the country of the Grand Prix prize, in a twin/double room (based on shared occupancy) including breakfast.
- c) The guest must be at least 18 years old at the time of travel. The winner and their guest must travel together in both directions.
- d) All elements of the prize package must be taken as part of the same trip.
- e) Tickets are non-refundable and non-transferable.
- f) The winner and their guest must abide by and are subject to the Airline's published Conditions of Carriage.
- g) Once tickets have been issued, they are only valid for flights, date and times shown. No alternatives are available. Name changes to the flight seats once confirmed are not permitted.
- h) If a booking is cancelled by the winner, no alternative tickets will be issued and for the avoidance of doubt, no compensation and/or refund will be provided.
- i) The winner and their guest will require a passport valid for at least 6 months on the date of travel. Any necessary visas, travel insurance, inoculations are the responsibility of the winner and their guest.

- j) For the avoidance of doubt, the prize does not include travel/transportation (other than flights), accommodation, food, beverages, souvenirs, gratuities, car parking charges, excess baggage, additional excursions and attractions or any other costs of a personal nature (including spending money) that are not explicitly set out in these terms and conditions and neither the Promoter nor any provider of any part of the Prize will be responsible for any such costs.
- k) The winner must inform the Promoter of any wheelchair or similar access needs.
- l) The Prize must be booked by 31st October 2023 and be taken in 2023.
- m) The winner is solely responsible for any additional charges incurred at the hotel during their stay, including without limitation, costs of meals, and a valid credit or debit card may be required to check into your room, and will be used to guarantee any incidentals such as in-room calls or services.
- n) The winner and their guest must adhere to COVID-19 national and international rules for travel at the time of travel, both for the country of destination and their own country.
- o) The Promoter is not responsible for the behaviour of the winner or their guest during the trip
- p) If COVID-19 restrictions prevent international travel in 2023, the prize may be rolled over to the 2024 MotoGP Season.

11. Winner Selection:

- a. All valid entries received by the Promoter during the Promotion Period will be entered into a prize draw to select the winning entry within 5 (five) working days of the close of the Promotion Period by an independent third party. The winner will receive the Main prize as outlined in 9a.
- b. A second prize draw will be conducted for DHL employees only (all entrants who checked the DHL employee box). All DHL employee entries received during the promotion period will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the Closing Date. The prize winner will be the first entry randomly selected and will receive the DHL Employee Prize only, as outlined in 9b. The Promoter reserves the right to draw an alternative DHL employee winner if the Promoter is unable to validate their DHL employee status.

12. Winner Notification: The winners will be contacted via the email address and or phone number provided upon entry within 10 (ten) working days of the prize draw and will be required to respond to confirm eligibility plus acceptance of the prize within 5 (five) days of initial contact. If a winner does not respond to communications within 5 (five) days of initial contact, the Promoter reserves the right to disqualify the winner. In the event that a winner is disqualified, the Promoter reserves the right to allocate the prize to an alternative winner selected in the same manner.

13. Moderation: The Promoter will reject entries which, in the reasonable opinion of the Promoter:

- a. contains any content that is offensive or could reflect negatively on the name, reputation, or goodwill of the Promoter or any brand;
- b. defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter including its partners); or
- c. promotes any political agenda.

14. The winners will be responsible for any tax liability as relevant with national laws dependant on the resident country of the winners.

15. The Promoter may request that the winners participate in publicity arising from the Promotion. The winners are under no obligation to participate and may decline this request. Participation is at the winner discretion. The winners agree to allow the Promoter to use their name, and

county/country of residence to announce the winners of the Promotion. The Promoter reserves the right to publish the name and county/country of residence of the winners.

16. The Prize is not transferable or exchangeable and cannot be redeemed for monetary value or for any other form of compensation. If for any reason the Prize is not available, the Promoter reserves the right to substitute another prize for it, in its sole discretion, of equal or higher value.
17. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures, a pandemic or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries.
18. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using the prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
19. All entries must be made directly by the person entering the Promotion. Bulk entries from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries and entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified and will not be counted.
20. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions the Promoter will not be liable for any failure to perform or delay in performing its obligations. No responsibility can be taken for entries which are lost, delayed, corrupted, damaged, misdirected, or incomplete or cannot be delivered for any technical delivery or other reason.
21. The full name and county/country of the winners, and their entry will be available by sending an email to hotline@dhl-sponsorships.com with "DHL Team Behind the Machine Winners" in the subject line after the 19th November 2022 for 2 months. If the length of the Promotion Period is extended, as per Clause 4.a, the Promoter will make the winners' details available for 2 months from the revised end date.
22. The Promoter is committed to protecting entrants' privacy. Any personal information supplied by entrants will be used and processed by DHL or its associated group companies solely for the purpose of administering the competition and for supplying the information to third parties appointed to administer the competition. The personal data provided is held on secure computer and manual files and may be transferred on a secure server outside the EEA. To see the Promoter's Privacy Policy visit: <http://www.dhl.com/en/legal.html#privacy>.
23. The Promoter reserves the right to refuse to honour any entry or to recover the full value of any prize if it considers there has been an abuse or breach of the Terms and Conditions of this Promotion.
24. Entries that do not comply with these Terms and Conditions, or where entrants are found to be abusing the Promotion in any way will result in disqualification.
25. In the event of a dispute over the interpretation or implementation of these Terms and Conditions or on any matter related to the promotion, the decision of the Promoter is final, and no correspondence will be entered into.

Promoter: Deutsche Post (DHL), Fritz-Erler Strasse 5, Bonn 53113, Germany.

26. These Terms and Conditions are governed by German law and subject to the exclusive jurisdiction of the courts of Germany. If any provisions of these Terms and Conditions are judged to be invalid, illegal, or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.
27. A copy of these Terms and Conditions may be obtained by emailing hotline@dhl-sponsorships.com with "DHL Team Behind the Machine Terms and Conditions" in the subject line.

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