

**DHL & Manchester United**  
**A WORLD UNITED. Terms and Conditions - 2023/24 Season – Prize Point 4**  
**Full Terms and Conditions**

1. This Promotion is only open to those aged 18 or over, including employees and customers of the Promoter.
2. This Promotion is not open to employees of Manchester United Football Club. Any entries from Manchester United Football Club employees will not be deemed valid. The Promoters decision to exclude entries from anyone it deems to be a Manchester United Football Club employees will be final.
3. Entrants must ensure that their participation (including the acceptance of any prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or resides. This Promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.
4. No purchase is necessary; however, internet access is required.
5. **Promotion Period:**  
Entry between 10:00am [BST] on the [3rd of May 2024 (03/04/2024)] and 23:55 [BST] on the [27th of May 2024 (27/05/2024)] inclusive ("**Promotion Period**").
6. **To Enter:**  
Visit <http://www.inmotion.dhl/AWorldUnited> and complete the entry form with your full name, email address, phone number, DHL employee code (if applicable), how long you've supported Man Utd, who your favourite current player is.
  7. By entering the A World United Promotion, Entrants give their permission for their entries to be used by the Promoter without further compensation, over and above the award of the prize, for up to one year for promotional purposes from the date of entry. Copyright will remain with the entrant. However, by entering this Promotion, the entrant agrees to the Promoter publishing these entries on their website and possible further use on their website, Facebook, Twitter, Instagram or other social media platforms. They also agree to other possible promotional use in media of the Promoter's choosing without any further payment, over and above the award of the prize, for up to one year from the date of entry but with appropriate credit given to the original entrant.
  8. All entries must be received by the end of the Promotion Period to be valid and no liability is accepted for incomplete or late entries.
  9. Maximum one entry per person. Any entrant submitting multiple entries will be disqualified and any prize entitlement will be void. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a participant has already submitted an entry and to disqualify any subsequent entries or prize entitlement.
  10. If an Entrant attempts to compromise the integrity or the legitimate operation of this Promotion by hacking or by cheating or committing fraud in ANY way, the Promoter may, in its absolute discretion, disqualify that entrant's entry to this Promotion and may ban the Entrant from participating in any of the Promoter's future promotions.
11. **Prizes:**
  - a. **Main Prize:** 1 (one) winner will win a trip to Manchester for themselves and a guest. The guest must be over the age of 18. Subject to the further prize details set out at clause 12, this trip will include:
    - i. Return economy flights to Manchester

- ii. Transfers to and from the airport in Manchester
- iii. Accommodation for up to 2 (two) nights accommodation in a minimum 3\* hotel of the Promoter's selection
- iv. 2 (two) VIP hospitality tickets to a 2024/2025 season home match at Old Trafford of the winners choice pending ticket availability for the 24/25 season or an alternative fixture if for any reason the selected match is moved or cancelled;
- b. **DHL Employee Prize:** 2 (two) DHL employees will win a trip to Manchester for themselves and a guest. The trip will include the same elements as the Main Prize as outlined in 10a.

**12. Further Prize Details and Conditions:**

a. **Main Prize & DHL Employee Prize:**

- i. Winners of the main prize (11.a) and the DHL Employee Prize (11.b), hereafter referred to as the ('Winners'), and their guests must decide on the match they choose to decide when the promoter share the available fixtures for the 24/25 season. The Promoter reserves the right to offer an alternative fixture should there be no availability of the winners first choice.
- ii. If the Winner is unable to travel on the dates selected by the Promoter, no alternative prize will be issued and for the avoidance of doubt, no compensation and / or refund will be provided.
- iii. The winner must respond with their acceptance of the prize within 7 working days of being contacted by the promoter. The promoter has the right to choose a runner up if the winner does not respond within the given timeframe.
- iv. The Main Prize includes return economy class flights to/from the Winner's nearest international airport and to/from Manchester International Airport.
- v. The prize does not include transfer to and from the Winner's or their guest's residence to the international airport.
- vi. Airline seats and airline provider are subject to availability.
- vii. Flight tickets are non-refundable and non-transferable. Once tickets have been issued, they are only valid for the flights, dates and times shown.
- viii. Winners and guests must have valid passports and organise their own visas if required.
- ix. Name changes to the flight seats once confirmed are not permitted.
- x. The winner and their guest must abide by and are subject to the Airline's Conditions of Carriage, including all Covid-19 protocols.
- xi. If a flight booking is cancelled by the Winner or their guest, no alternatives will be issued and for the avoidance of doubt, no compensation and / or refund will be provided.
- xii. The Prize includes up to 2 nights' accommodation in a minimum 3\* hotel in Manchester in a twin/double room (based on shared occupancy) including breakfast. The exact duration of the stay will depend on the date/ time of the football match at Old Trafford.
- xiii. All elements of the prize must be taken in the same trip.

- xiv. Any other expenses not listed are not included in the Prize including souvenirs, gratuities, car parking charges, excess baggage, additional excursions and attractions or any other costs of a personal nature.
- xv. The Winner and their guest must travel together in both directions.
- xvi. The Winner and their guest are solely responsible for any additional charges incurred at the hotel during their stay, including without limitation, costs of meals, and a valid credit or debit card may be required to check into your room, and will be used to guarantee any incidentals such as in room calls or services.
- xvii. Winners are responsible for the behaviour of themselves whilst visiting Old Trafford.
- xviii. The winners and their guests are subject to hospitality etiquette including dress code regulations
- xix. The Promoter reserves the right in its absolute discretion to exclude a winner from participation in any aspect of the Prize if a winner fails to comply with the directions of the Promoter or Manchester United, or if a winner's behaviour is:
  - a. dangerous to themselves or to the public or is, in the opinion of the Promoter, anti-social in any manner or which causes a disturbance or nuisance to others.
  - b. Reflects negatively on the name, reputation, or goodwill of the Promoter or any brand;
  - c. is deemed to be racist, sexist, homophobic, unlawful, unsafe or dangerous, features the consumption of alcohol with sport activities, features violent, derogatory, profane, vulgar, indecent, racist, or cruel, including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity, religion, sexual orientation or socioeconomic group;
  - d. defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter
  - e. promotes any political agenda; or
  - f. contains any copyrighted materials owned by others

13. The Prizes are non-transferable, are not exchangeable and have no cash or other alternative in whole or in part.

14. The Promoter reserves the right to offer alternative prizes, of equal or greater value, should the advertised Prizes become unavailable for reasons beyond their control.

15. Moderation: The Promoter will reject entries which, in the reasonable opinion of the Promoter:

- a. reflect negatively on the name, reputation, or goodwill of the Promoter or any brand;

- b. contain any content deemed to be racist, sexist, homophobic, unlawful, unsafe or dangerous, features the consumption of alcohol with sport activities, features violent, derogatory, profane, vulgar, indecent, racist, or cruel content, including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity, religion, sexual orientation or socioeconomic group;
- c. defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter
- d. promotes any political agenda;
- e. contain any copyrighted materials owned by others; or
- f. attempts to compromise the integrity or the legitimate operation of this Promotion by hacking or by cheating or committing fraud in ANY way.

**16. Winner Selection:**

- a. There will be two separate random prize draws to determine the winners of the Main Prize and the DHL Employee Prize.
- b. For the Main Prize, all eligible Consumer Entries received during the Promotion Period will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of end of the Promotion Period. Two Winners will be selected from this Main Prize draw pool.
- c. For the DHL Employee Prize, all DHL employee entries received during the Promotion Period (all Entrants who signed up using a DHL code) will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the end of the Promotion Period. Two Winners will be selected from this DHL Employee Prize draw pool.
- d. The prize draw for the Main Prize and the DHL Employee Prize shall take place at the same time.

**17. Winner Notification:**

- a. The winners of the main prize (hereinafter “Winners”) will be contacted via the email address provided upon entry within 10 working days of the random prize draw and will be required to respond to confirm eligibility plus acceptance of the prize within 7 days of initial contact. In the event that a winner does not respond to communications within 7 days of initial contact, the Promoter reserves the right to disqualify that winner. If a winner is disqualified:
  - i. no alternative prize will be issued to the Winner and for the avoidance of doubt, no compensation and / or refund will be provided; and
  - ii. the Promoter reserves the right to award the prize to a reserve winner selected in the same manner.

18. The Promoter reserves the right to verify all Winners and ask for proof of full name and age and to disqualify an entrant where there are reasonable grounds to believe entrant has breached these terms and conditions.

19. All personal data will be held in accordance with all relevant data protection legislation currently in force. To view the Promoter’s Privacy Policy visit: <http://www.dhl.com/en/legal.html#privacy>. The Promoter will only use personal data for the administration of this Promotion and for no other purpose unless consent is given. The Promoter will only share personal data with their required Fulfilment Partners for the purposes of and in order to fulfil this Promotion.

20. The winner will be responsible for any tax liability as relevant with national laws dependant on the resident country of the winner.

21. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete entries, entries submitted by or via third parties or syndicates, entries submitted by macros or other automated means, and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be counted. If it becomes apparent that a participant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that participant's entries into the Promotion in a way that is not consistent with the spirit of the Promotion, that participant's entries will be disqualified and any prize awarded will be void.

22. The Promoter cannot accept any responsibility for any damage, loss or injury suffered by any entrant entering the Promotion or as a result of accepting or participating in any prize. Nothing shall exclude the Promoter's liability for death or personal injury as a result of its negligence.

23. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of The Promoter or its agencies. Proof of submission of entry is not proof of receipt of entry. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to lost, delayed or not received entries or winner notifications.

24. The Promoter may request that the winners participate in publicity arising from the Promotion. The winner is under no obligation to participate and may decline this request. Participation is at the winner's discretion.

25. If you are a winner of the Promotion, you agree that the Promoter may use your name, and town or Country of residence to announce the winners of this Promotion.

26. By entering the Promotion, Entrants confirm that they have read and agree to be bound by these Terms and Conditions.

27. If for any reason the Promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and to terminate, modify or suspend the Promotion.

28. The Promoter, will not be liable for any failure to comply with its obligations or delay in performing its obligations, if an act, omission, event or circumstance occurs caused by (but not limited to) global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God or any other circumstances beyond the control of the Promoter.

29. Subject to the consent of the Winners, the surname & county/Country of residence of the winners can be requested by sending an email within one month of the end of the Promotion Period to [Delivering.Moments@dhl.com](mailto:Delivering.Moments@dhl.com) with "DHL Man Utd AWU - WL" in the subject line.

30. If you are a Winner and object to your surname and county being published or made available if requested, please contact the Promoter by emailing [Delivering.Moments@dhl.com](mailto:Delivering.Moments@dhl.com). If the Promoter does not receive consent to publish

the Winners details, Entrants are aware that the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

31. The Promoter's decision is final and binding in all matters relating to this Promotion, and no correspondence shall be entered into.

32. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.

33. These Terms and Conditions are governed by English law and subject to the exclusive jurisdiction of the courts of England and Wales.

34. The following definitions shall apply to these Terms and Conditions:

- a. **Entrants** means any person who participates in this Promotion.
- b. **Promotion** means this promotion being the "A World United" prize draw.
- c. **Promoter** means DHL Express Global, Fritz-Erler Strasse 5, Bonn 53113, Germany.
- d. **Employee Entries** means all eligible Entrants participating in this Promotion that are DHL employees.