

DHL & Manchester United
A WORLD UNITED. Terms and Conditions – 2020/21 Season

Full Terms and Conditions

1. This Promotion is only open to those aged 18 or over, including employees and customers of the Promoter.
2. Entrants must ensure that their participation (including the acceptance of any prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or reside. This promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.
3. No purchase is necessary. Internet access is required.
4. **Promotion Period:** The promotion opens at 11:00 CET on the 1st October 2020 ('Opening Date') and closes at 23.55 CET on the 31st October 2020 inclusive ('Closing Date').
5. **To Enter:**
Visit <http://www.inmotion.dhl/AWorldUnited> and complete the entry form with your full name, email address, phone number and select whether you are a DHL staff member (if applicable), how long you've supported Manchester United and who is your favourite current player.
6. By entering the A World United Promotion, entrants give their permission for their entries to be used by the Promoter without further compensation, over and above the award of the prize, for up to one year for promotional purposes from the date of entry. Copyright will remain with the entrant. However, by entering this Promotion, the entrant agrees to the Promoter publishing these entries on their website and possible further use on their website, Facebook, Twitter, Instagram or other social media platforms. They also agree to other possible promotional use in media of the Promoter's choosing without any further payment, over and above the award of the prize, for up to one year from the date of entry but with appropriate credit given to the original entrant.
7. All entries must be received by the end of the Closing Date. No responsibility or liability can be accepted for entries that are illegible, incomplete, lost due to technical reasons, corrupted, delayed or not received for whatsoever reason.
 - a. Maximum one entry per person. Any entrant submitting multiple entries will be disqualified and any prize entitlement will be void. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a participant has already submitted an entry and to disqualify any subsequent entries or prize entitlement. Maximum of one prize per person.
8. **Prizes:**
Main prize:
 - i) A 2020/21 Manchester United Home Shirt, signed by a Manchester United first team player. The winner may personalise the shirt with their name (up to 10 letters), may select 2 numbers (the highest number is 99) and may select the size of the shirt from men's, women's and child sizes XXS to XXL. Manchester United reserve the right to reject any name requested. If a name is rejected the winner may provide an alternative request.
 - ii) The winner will receive a voucher in the value of \$500 (USD) to spend on Manchester United's online store (store.manutd.com). The winner may choose any products, provided availability. The voucher code will be provided to the winner via email. The winner is responsible for using the voucher within the expiry date. The promoter is not liable for any shipping or delivery costs.

Runner's up prize: There are 10 (ten) runner's up prizes of a Manchester United 2020-21 home shirt. Each winner of a runner's up prize can select his or her size from a selection of men's, women's and child sizes XXS to XXL.

9. Further Prize Details and Conditions:

a) Main prize:

- i. Winner must respond with shirt personalisation (name, number, shirt size) within 7 working days of being contacted by the promoter. The promoter is not liable for any incorrect delivery details provided by the winner.

b) Runner's up prize:

- I. 10 (ten) runners-up (2 (two) of which will be DHL employees) will each receive a Manchester United home shirt.
- II. Each runner-up can select the size of the shirt, subject to availability.
- III. It is the responsibility of each runner-up to complete an online form and select the shirt size and confirm the delivery address by 23.55 CET on the 30th October 2020.
- IV. The Promoter cannot accept any responsibility if a runner-up selects the incorrect shirt size.

10. The Prizes are non-transferable, are not exchangeable and have no cash or other alternative in whole or in part.

11. The Promoter reserves the right to offer alternative prizes of equal or greater value, should the advertised Prizes become unavailable for reasons beyond their control.

12. Winner selection:

- i. All entries (consumer entries and DHL employee entries) received during the promotion period will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the Closing Date. The main prize winner will be the first entry randomly selected.
- ii. All consumer entries received during the promotion period will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the Closing Date. The 8 (eight) runner's up winners will be the first 8 entries randomly selected.
- iii. All DHL employee entries received during the promotion period will be placed into a random prize draw conducted by an independent third-party within 5 (five) working days of the Closing Date. The 2 (two) runner's up will be the first two entries randomly selected. The Promoter reserves the right to draw alternative DHL employee runners-up if the Promoter is unable to validate their DHL employee status.

13. **Moderation:** The Promoter will reject entries which, in the reasonable opinion of the Promoter:

- i. reflect negatively on the name, reputation, or goodwill of the Promoter or any brand;
- ii. contain any content deemed to be racist, sexist, homophobic, unlawful, unsafe or dangerous, features the consumption of alcohol with sport activities, features violent, derogatory, profane, vulgar, indecent, racist, or cruel content, including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity, religion, sexual orientation or socioeconomic group;
- iii. defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter
- iv. promotes any political agenda; or
- v. contain any copyrighted materials owned by others

14. **Winner Notification:** The winners of the main prize and the runner's-up prizes (hereinafter: "Winners") will be contacted via the email address provided upon entry within 4 working days of the random prize draw and will be required to respond to confirm eligibility plus acceptance of the prize within 5 days of initial contact. In the event that a winner does not respond to communications within 5 days of initial contact, the Promoter reserves the right to disqualify that winner. If a winner is disqualified, the Promoter reserves the right to award the prize to a reserve winner selected in the same manner.

15. The Promoter reserves the right to verify all Winners and ask for proof of full name and age and to disqualify an entrant where there are reasonable grounds to believe entrant has breached these terms and conditions.
16. All personal data will be processed in accordance with all relevant data protection legislation currently in force. To view the Promoter's Privacy Policy visit: <http://www.dhl.com/en/legal.html#privacy>. The Promoter will only use personal data of entrants for the administration of this Promoter and for no other purpose unless Promoter has entrant's consent. The Promoter will only share personal data with their Fulfilment Partners for the purposes of and in order to fulfil this Promotion.
17. Each Winner will be responsible for any tax liability as relevant with national laws dependant on their resident country.
18. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete entries, entries submitted by or via third parties or syndicates, entries submitted by macros or other automated means, and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be counted. If it becomes apparent that an entrant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that entrant's number of entries into the Promotion in a way that is not consistent with the spirit of the Promotion, that entrant will be disqualified and any prize awarded will be void.
19. The Promoter cannot accept any responsibility for any damage, loss or injury suffered by any entrant entering the Promotion or as a result of accepting or participating in any prize. Nothing shall exclude the Promoter's liability for death or personal injury as a result of its negligence.
20. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of the Promoter or its agencies. Proof of submission of entry is not proof of receipt of entry. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to lost, delayed or not received entries or winner notifications.
21. The Promoter may request that the Winners participate in publicity arising from the Promotion. The Winner is under no obligation to participate and may decline this request. Participation is at the Winner's discretion.
22. If you are a Winner of the Promotion, you agree that the Promoter may use your name, and town or county of residence to announce the Winners of this Promotion.
23. By entering the Promotion, entrants confirm that they have read and agree to be bound by these Terms and Conditions.
24. If for any reason the Promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and/or to terminate, modify or suspend the Promotion.
25. The Promoter will not be liable for any failure to comply with its obligations or delay in performing its obligations, if an act, omission, event or circumstance occurs caused by (but not limited to) global or regional health crisis, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God or any other circumstances beyond the control of the Promoter.
26. Subject to the consent of the Winners, the first name county country of residence of the winners by sending an email to hotline@dhl-activate.net with "DHL Man Utd AWU - WL" in the subject line.
27. The Promoter's decision is final and binding in all matters relating to this Promotion, and no correspondence shall be entered into.

28. If any provisions of these Terms and Conditions are judged to be invalid, illegal or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.
29. These Terms and Conditions are governed by German law and subject to the exclusive jurisdiction of the courts of Germany.
30. **Promoter:** DHL Express Global, Fritz-Erler Strasse 5, Bonn 53113, Germany