DHL & Formula E – Gen4 Puzzle

Full Terms and Conditions

1. This Promotion is only open to those aged 18 or over, including employees and customers of the Promoter, however the Promoter's agents, third parties or any other person professionally connected with the Promotion are not permitted to enter.

2. Entrants must ensure that their participation (including the acceptance of any Prize awarded) is lawful in accordance with the laws of the country of which they are a citizen and/or reside. This Promotion is void where void under local national laws. The Promoter shall not be taken to make any representations, express or implied, as to the lawfulness of any individual's participation, or as to any other aspect of any Promotion.

3. No purchase is necessary. Internet access is required.

4. **Promotion period**:
    a. The Promotion opens at 00.05 CET on the 7 September 2026 ('Opening Date') and closes at 23.55 CET on the 13 December 2026 inclusive ('Closing Date').

5. **How to enter**:
    a. Visit https://inmotion.dhl/formula-e/Gen4Puzzle
    b. Solve the puzzle and complete the entry form with your full name, email address, phone number, date of birth, country of residence.

6. All entries must be received by the end of the Closing Date. No responsibility or liability can be accepted for entries that are illegible, incomplete, lost due to technical reasons, corrupted, delayed or not received for whatsoever reason.

7. Maximum one entry per person. Any entrant submitting multiple entries will be disqualified and any Prize entitlement will be void. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a participant has already submitted an entry and to disqualify any subsequent entries or Prize entitlement. Entries on behalf of another person will not be accepted, and we cannot accept joint submissions or collaborations.

8. **Winner selection**:
    a. Three Formula E merchandise bundles will be raffled among all entries who have completed the puzzle received by 23:55 CET on 13 December 2026.

9. **The Prizes:**
    a. Merchandise bundles:
        i. 3x Formula E merchandise bundles

10. **Winner Notification:**
    a. The winners will be contacted via the email address provided upon entry within 7 working days of the Closing Date and required to respond within 3 days of initial contact. If the Winner does not accept the Prize within this timeframe, the Prize will be forfeited, and a back-up chosen at the same time as the original will be notified.

b. The Promoter reserves the right to verify the Winners and ask for proof of full name, and age and to disqualify an entrant where there are reasonable grounds to believe the entrant has breached these terms and conditions.
c. It is the responsibility of the participants to provide their correct, up-to-date details when entering the Promotion and/or confirming acceptance of the Prize for their Prize to be arranged. The Promoter cannot be held responsible for the 3 Winners failing to supply accurate information which affects delivery of any element of the Prizes.

11. **General**:
    a. All personal data will be processed in accordance with all relevant data protection legislation currently in force. To view the Promoter's Privacy Policy visit: http://www.dhl.com/en/legal.html#privacy. The Promoter will only use personal data of entrants for the administration of this Promotion and for no other purpose unless Promoter has entrant's consent. The Promoter will only share personal data with their Fulfilment Partners for the purposes of and in order to fulfil this Promotion.
    b. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete entries, entries submitted by or via third parties or syndicates, entries submitted by macros or other automated means, and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be counted. If it becomes apparent that an entrant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that entrant's number of entries into the Promotion in a way that is not consistent with the spirit of the Promotion, that entrant will be disqualified and any Prize awarded will be void.
    c. The Promoter cannot accept any responsibility for any damage, loss or injury suffered by any entrant entering the Promotion or as a result of accepting or participating in the Prize. Nothing shall exclude the Promoter's liability for death or personal injury as a result of its negligence.
    d. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of the Promoter or its agencies. Proof of submission of entry is not proof of receipt of entry. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to lost, delayed, or not received entries or Winner notification.
    e. The Promoter may request that the Winner participate in publicity arising from the Promotion. The Winner is under no obligation to participate and may decline this request. Participation is at the Winner's discretion.
    f. If you are the Winner of the Promotion, you agree that the Promoter may use your name and country of residence to announce the Winner of this Promotion.
    g. By entering the Promotion, entrants confirm that they have read and agree to be bound by these Terms and Conditions.
    h. If for any reason the Promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and/or to terminate, modify or suspend the Promotion.
    i. The Promoter will not be liable for any failure to comply with its obligations or delay in performing its obligations, if an act, omission, event or circumstance occurs caused by (but not limited to) global or regional health crisis, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion,

epidemic, pandemic, famine, plague or other natural calamities and acts of God or any other circumstances beyond the control of the Promoter.

j. Subject to the consent of the Winner, the first name and country of residence of the Winner by sending an email to hotline@dhl-sponsorships.com with FORMULA E: “Gen4 Puzzle” in the subject line.
k. The Promoter’s decision is final and binding in all matters relating to this Promotion, and no correspondence shall be entered into.
l. If any provisions of these Terms and Conditions are judged to be invalid, illegal, or unenforceable, this shall not affect or impact the continuation in full force and effect the remainder of the provisions.
m. These Terms and Conditions are governed by German law and subject to the exclusive jurisdiction of the courts of Germany.

12. **Promoter:** Deutsche Post AG, Charles-de-Gaulle-Str. 20, Bonn 53113, Germany